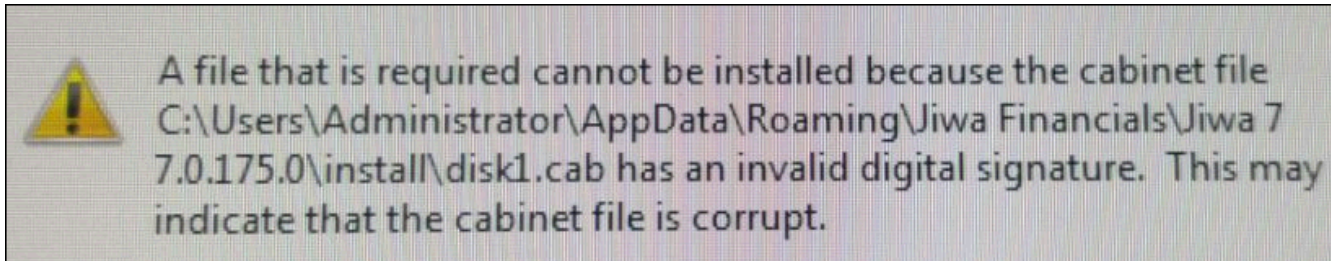


Installing or un-installing Jiwa or a service release of Jiwa reports an issue with 'invalid digital signature'

Problem

Installation Jiwa 7.00.175 or Service Release 1 or 2 reports the following error.



Solution

Following the steps outlined in this link to correct the issue - <https://support.oneidentity.com/active-roles/kb/226712>

If this makes no difference then the issue is being cause when run by a user without administrative privileges. To work around the issue, open an elevated command prompt (right click and choose Run as Administrator), and run the .msp file from within the command prompt.

Related articles

- [Deployment Planning](#)
- [Jiwa 7 Installation Guide](#)
- [How to load a backup onto our FTP site](#)
- [Upgrading a database is timing out.](#)
- [Can I run V6 and V7 on the same server?](#)